Water Corporation Waterwise Irrigation Rebate

Terms and Conditions 2025-26 program

(updated 9 March 2026)

The Waterwise Irrigation Rebate is available to residential property owners in the metropolitan area (Perth and Peel regions) who are customers of the Water Corporation. A Rebate of up to $200 is available on the purchase of eligible waterwise irrigation services provided by a Waterwise Garden Irrigator as described below.

The Corporation is offering the Rebate to reduce outdoor/garden water use by improving irrigation efficiency and educating customers on how they can be waterwise in their garden. The focus is on saving water not general maintenance. A total of 1,825 Rebates are available. Applications to apply for a Rebate will be open from 1 September 2025 to 31 May 2026 (inclusive), or when the limit of 1,825 Rebates is reached, whichever occurs first.

To be eligible for a Rebate, the service being claimed must be carried out within the Rebate Period. Eligible services include certain work undertaken to decrease water use as specified below.

It is important that you read and understand the terms and conditions before applying for the Rebate.

The Corporation offers the Rebate in accordance with the following terms and conditions. By participating in and registering for the Rebate, you are taken to have accepted these terms and conditions. The Corporation reserves the right to amend these terms and conditions.

Definitions

The terms in these conditions have the following meaning:

a. **Corporation** means Water Corporation (ABN 28 003 434 917);
b. **Eligible Irrigation Services** means the following services identified in Part 1 of the below table and excludes those services identified in Part 2 of the below table:

Part 1 - Eligible Irrigation Services to claim Rebate	Part 2 - Services NOT eligible to claim Rebate
• Identifying and repairing pipe leak(s) in irrigation pipe(s). • Replacing or repairing faulty irrigation solenoid valves. All services must include a check of the automatic controller and, if required, an adjustment.	• Irrigation controllers. • Upgrade/replacement of sprinkler heads • Waterwise verge conversion (including the purchase of waterwise plants) or general garden landscaping. • Purchase of new garden equipment including, for example, hoses and watering cans, or soil amender products such as fertilisers, mulch and wetting agents. • Purchasing new plants or artificial turf. • Services related to the supply, installation, maintenance or repair of a bore.

c. **Irrigation Australia** means Irrigation Australia Ltd (ABN 41 002 567 633);
d. **Rebate** means this Waterwise Irrigation Rebate 2025/26;
e. **Rebate Allocation** means a total of 1,825 Rebates;
f. **Rebate Period** means the period from 1 September 2025 to 31 May 2026 (inclusive), or when the Rebate Allocation is reached, whichever occurs first;
g. **Waterwise Garden Irrigator** means a person who is qualified to perform the services eligible for the Rebate and has been endorsed by Irrigation Australia; and

Eligibility for the Rebate

1. To qualify for the Rebate, your property must be a residential property in the metropolitan area (Perth and Peel) and you must be a customer of the Corporation.
2. The Rebate is only available on Eligible Services purchased from Waterwise Garden Irrigators linked on the website offer page. Note that there are Waterwise Garden Irrigators listed on the Water Corporation website under Waterwise Specialists who are not working on this program. There are also non-waterwise irrigators. Work carried out by either of these will not be eligible for a rebate.
3. Customers must apply for the Rebate within 30 days of receiving the Eligible Services within the Rebate Period in accordance with conditions 10 to 15 below.
4. When booking a Waterwise Garden Irrigator to attend the property, the customer must inform the Waterwise Garden Irrigator (at the time of booking) that they intend to claim the Rebate. The customer must be at the property when the Waterwise Garden Irrigator attends to complete the work, and to sign and receive a service checklist from the Waterwise Garden Irrigator. In accordance with condition 10 below, the signed service checklist is required to claim the Rebate.
5. In determining whether customers purchased Eligible Services within the Rebate Period, the Corporation will consider the date of the service checklist and the date of the tax invoice/receipt(s) evidencing payment.
6. Customers cannot claim a Rebate for Eligible Services that have been purchased or commenced prior to 1 September 2025.

7. The Rebate cannot be claimed until the Eligible Service has been completed by a Waterwise Garden Irrigator at the property. The service checklist which must be signed by both the Waterwise Garden Irrigator and the customer will confirm this.
8. The customer must be at the property when the Waterwise Garden Irrigator is providing Eligible Services to ensure that the customer receives important information regarding irrigation system settings and other waterwise information and is able to acknowledge the works carried out.
9. The service checklist must be signed by the Waterwise Garden Irrigator and the customer on the day the work is completed. Customers cannot request a Waterwise Garden Irrigator to provide a service checklist retrospectively for earlier work which may have been completed.

Claiming the Rebate

10. The Rebate can only be claimed by completing and submitting the application form found on the Corporation's website and must be accompanied by a copy of:
    a. proof of purchase in the form of a copy of the paid tax invoice issued by a Waterwise Garden Irrigator detailing the Eligible Service; and
    b. the service checklist, which must be completed and signed by the Waterwise Garden Irrigator and the customer on the day that the Waterwise Garden Irrigator attends the customer's property to complete the work.
11. The Rebate can only be claimed once per Corporation account number per program year. Recipients of the Waterwise Irrigation Rebate in 2024/25 are ineligible to receive a rebate in this year's Program. Where a customer owns or manages multiple properties each with different Corporation account numbers, the Rebate will be available for a maximum of three (3) properties.
12. A Rebate of up to $200 can only be claimed on Eligible Services. The Rebate is for the cost paid for one (1) Eligible Service capped at $200. Multiple claims cannot be made for the same Corporation account number in the same program year.
13. The Rebate is non-transferable and is only valid during the Rebate Period.
14. Payments will be made by credit to the Corporation account number provided by the customer once the Rebate claims have been validated by the Corporation. Final decisions regarding Rebate eligibility will be made by the Corporation in its absolute discretion.
15. Work undertaken in conjunction with the Rebate may be audited by the Corporation or Irrigation Australia.

Liability and Warranty

16. The Corporation recommends the Waterwise Garden Irrigators but does not warrant or represent:
    a. that the Waterwise Garden Irrigators are suitable for a particular property; or
    b. any matter as to the performance or quality of the Waterwise Garden Irrigator; or
    c. that any information or advice provided by a Waterwise Garden Irrigator is accurate or reliable. For the avoidance of doubt, the customer is responsible for independently assessing and verifying the accuracy, reliability and/or quality of the information and/or advice provided.
17. The Corporation will not be liable for any damages, claims or loss whatsoever suffered as a result of the performance of an Eligible Service.
18. You acknowledge and agree that the relevant business that supplies the Eligible Services will be responsible for managing all aspects of customer service associated with the services, including but not limited to bookings, work completed and complaints.

Privacy Statement

Personal information provided for the purposes of this Rebate will be collected, used, and disclosed in accordance with the Corporation's Privacy Policy. Details of this policy are available on our Privacy Policy page.