Water Corporation Regional Waterwise Rainwater Tank Rebate Program

Terms and Conditions

The Regional Waterwise Rainwater Tank Rebate Program is available to customers in selected regional towns of Western Australia who are customers connected to the Water Corporation's scheme drinking water supply.

The Water Corporation is offering the Rebate to save water by reducing demand on scheme water supply. Applications to apply for the Rebate will be open from 1 June 2026 until Program funds are exhausted or as otherwise notified by Water Corporation on its website.

The Water Corporation is offering the following Rebate Amounts on Eligible Products and Eligible Services:

Option	Eligible Services	Rebate Amount
Option 1	Purchase of and Plumbing In an Eligible Product at an Eligible Premises.	A maximum rebate amount of $1,000 or the cost of the Eligible Services, whichever is lesser.
Option 2	Plumbing In an existing Eligible Product that was not previously Plumbed In at an Eligible Premises.	A maximum rebate amount of $500 or the cost of the Eligible Services, whichever is lesser.
Option 3	Purchase of a replacement Eligible Product and Plumbing In of the replacement Eligible Product at an Eligible Premises.	

To be eligible for a Rebate Amount, the product or service being claimed must have been purchased and/or carried out within the Rebate Period. However, we understand that regional towns often experience delays with deliveries or difficulties getting contractors. If you are concerned that your rainwater tank will not be delivered and installed within the Rebate Period, then please email the Water Corporation at waterwise.towns@watercorporation.com.au.

It is important that you read and understand the terms and conditions before applying for the Rebate.

The Corporation offers the Rebate in accordance with the following terms and conditions. By participating in and registering for the Rebate, you are taken to have accepted these terms and conditions. The Corporation reserves the right to amend these terms and conditions.

Definitions

The terms in these conditions have the following meaning:

a. **Application Form** means the application form published on the Corporation's website Rainwater tanks WA | Regional Rainwater tank rebates
b. **Corporation** means Water Corporation (ABN 28 003 434 917);
c. **Eligible Area** means one of the regional towns in the State of Western Australia identified in the list published on the Corporation's website;
Eligible Premises means a residential premises or a non- residential premises;
d. **Eligible Products** means a Rainwater Tank that:
    i. has at least 2,000 Litres of capacity;
    ii. is installed in compliance with Australian/New Zealand Standard AS/NZS 3500.1:2025 – Plumbing and Drainage; and
    iii. has adequate mosquito controls. For further information, please see the link https://www.healthywa.wa.gov.au/Articles/U_Z/Water-tanks-on-your-property

e. **Eligible Services** means one of the following services identified in the below table:

Option	Eligible Services
Option 1	Purchase of and Plumbing In an Eligible Product at an Eligible Premises.
Option 2	Plumbing In an existing Eligible Product that was not previously Plumbed In at an Eligible Premises.
Option 3	Purchase of a replacement Eligible Product and Plumbing In of the replacement Eligible Product at an Eligible Premises.

f. **Licensed Plumber** means a person qualified to carry out water supply, sanitary or drainage plumbing work in Western Australia who hold a current licence issued by the Plumbers Licensing Board;
g. **Plumbed In** means a permanent connection installed by a Licensed Plumber between a rainwater tank and the internal plumbing of the house (specifically toilet and/or washing machine);
a. **Previous Program** means a previous Corporation rainwater tank rebate program;
b. **Rebate** means this Waterwise Rainwater Tank Rebate Program;
c. **Rebate Amount** means the amounts identified in the below table:

Option	Eligible Services	Rebate Amount
Option 1	Purchase of and Plumbing In an Eligible Product at an Eligible Premises	A maximum rebate amount of $1,000 or the cost of the Eligible Services, whichever is lesser. For example, if the cost of Eligible Product and the Eligible Service is $800, then you would receive an equivalent amount of $800.
Option 2	Plumbing In an existing Eligible Product that was not previously Plumbed In at an Eligible Premises	A maximum rebate amount of $500 or the cost of the Eligible Services, whichever is lesser. For example, if the cost of the Eligible Service is $200, then you will receive an equivalent amount of $200.
Option 3	Purchase of a replacement Eligible Product and Plumbing In of the replacement Eligible Product at an Eligible Premises	

d. **Rebate Period** means the period from 1 June 2026 until Program funds are exhausted or as otherwise notified by Water Corporation on its website, whichever occurs first; and
e. **Scheme Water** means water supplied by the Corporation through it drinking water supply network.

Rebate Eligibility

1. The following conditions apply to be eligible for this Rebate:

    a. you must be the registered proprietor of the land upon which an Eligible Premises is situated;
    b. the Eligible Premises must be located in an Eligible Area; and
    c. the Eligible Premises must be connected to the Corporation's Scheme Water system.

2. The Rebate is only available in respect of Eligible Services which are completed during the Rebate Period.

3. If you have participated in a Previous Program, then you cannot participate in the current Program with respect to the same Eligible Premises.

4. The Rebate cannot be claimed until the Eligible Product has been purchased and the Eligible Services have been completed.

Claiming the Rebate

5. The Rebate can only be claimed by completing and submitting the Application Form on the Corporation's website.

6. All sections of the Application Form must be completed. This includes (but is not limited to):

    a. details of the Licensed Plumber that performed the Eligible Services;
    b. the size (capacity) of the rainwater tank;
    c. certifying that the rainwater tank meets all relevant standards and government requirements; and
    d. certifying that the rainwater tank is Plumbed In and fully operational.

7. The Application Form must be accompanied by proof of purchase in the form of a copy of the paid tax invoice for:

    a. the purchase of an Eligible Product; and/or
    b. performance of the Eligible Service issued by the Licensed Plumber and which includes the Licensed Plumber's registration number.

8. In determining whether customers purchased Eligible Products and Eligible Services within the Rebate Period, the Corporation will consider the date of the tax invoice/receipt(s) evidencing payment.

9. In determining the Rebate Amount, the Corporation will consider the tax invoice/receipt(s) evidencing payment.

10. The Rebate is non-transferable and is only valid during the Rebate Period.

11. Payment of the Rebate Amount will be made by credit to the Corporation account number provided by the customer once the Rebate claims have been validated by the Corporation.

12. Final decisions regarding Rebate eligibility and the Rebate Amount will be made by the Corporation in its absolute discretion.

13. Work undertaken in conjunction with the Rebate may be audited by the Corporation.

Liability and Warranty

14. The Corporation does not warrant or represent:

    a. that the Eligible Product or Eligible Services are suitable for a particular property; or
    b. any matter as to the performance or quality of the Licensed Plumber; or

c. that any information or advice provided by a Licensed Plumber is accurate or reliable. For the avoidance of doubt, the customer is responsible for independently assessing and verifying the accuracy, reliability and/or quality of the information and/or advice provided.

15. The Corporation will not be liable for any damages, claims or loss whatsoever suffered as a result of installation of an Eligible Product or the performance of an Eligible Service.

16. You acknowledge and agree that the relevant Licensed Plumber or business that provides the Eligible Product and/or Eligible Services will be responsible for managing all aspects of customer service associated with the services, including by not limited to bookings, work completed and complaints.

Privacy Statement

Personal information provided for the purposes of this Rebate/Program will be collected and used by the Corporation to assess, administer and deliver the Rebate/Program. The Corporation may disclose your personal information to third parties engaged to assist in administering the Rebate/Program, delivering related services and supporting water efficiency programs. Personal information will otherwise be collected, used and disclosed in accordance with the Corporation's Privacy Policy.