

Water Corporation Waterwise Irrigation Rebate
Terms and Conditions 2024-25 program, version 2

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The Waterwise Irrigation Rebate is available to residential property owners in the metropolitan area (Perth and Peel regions) who are customers of the Water Corporation. A Rebate of up to \$200 is available on the purchase of eligible waterwise irrigation controller products and services provided by a Waterwise Garden Irrigator or a Waterwise Irrigation Design Shop as described below.

The Corporation is offering the Rebate to reduce outdoor/garden water use by improving irrigation efficiency and educating customers on how they can be waterwise in their garden including correct controller settings. A total of 2,000 Rebates are available. Applications to apply for a Rebate will be open from 1 September 2024 to 31 May 2025 (inclusive), or when the limit of 2,000 Rebates is reached, whichever occurs first.

To be eligible for a Rebate, the product or service being claimed must have been purchased and/or carried out within the Rebate Period. The product can only be a weather-based irrigation controller or module that works with a standard controller to make it weather-based. Eligible weather-based irrigation controllers and modules are listed below. Eligible services include certain work undertaken to decrease water use as specified below.

It is important that you read and understand the terms and conditions before applying for the Rebate.

The Corporation offers the Rebate in accordance with the following terms and conditions. By participating in and registering for the Rebate, you are taken to have accepted these terms and conditions. The Corporation reserves the right to amend these terms and conditions.

Definitions

The terms in these conditions have the following meaning:

- a. **Corporation** means Water Corporation (ABN 28 003 434 917);
- b. **Eligible Products** means the following:

| Brand | Eligible Models | Details |
|-----------|--|---|
| Hunter | HC, Pro-HC, HPC, HCC | Hydrawise Smart Wi-Fi enabled irrigation controllers |
| Hunter | X2 with WAND | X2 with WAND for Hydrawise Smart Wi-Fi enabled irrigation control |
| Hunter | WAND | WAND for connection to an existing X2 Controller for Hydrawise Smart Wi-Fi enabled irrigation control |
| Hunter | Solar Sync | Hunter Solar Sync ET Sensor for connection to a compatible Hunter controller (X-Core, Pro-C, I2C) |
| Hunter | X-Core, Pro-C, I2C with Solar Sync | X-Core/Pro-C/I2C with Solar Sync for Hydrawise Smart Wi-Fi enabled irrigation control |
| Orbit | B-HYVE Hydro Rain Pro Smart, B-HYVE Orbit Smart WiFi Irrigation Controller | Smart Wi-Fi enabled irrigation controllers |
| Rain Bird | ESP with LNK2 | ESP-RZXe, ESP-ME3 or ESP-TM2 with LNK2 Module for Smart Wi-Fi enabled irrigation control |
| Rain Bird | LNK2 | LNK2 Wi-Fi Module for connection to existing compatible Rain Bird controller (ESP-RZXe, ESP-ME3 or ESP-TM2) |

| | | |
|-----------|----|---|
| Rain Bird | RC | Smart Wi-Fi enabled irrigation controller |
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- c. **Eligible Services** means the following services identified in Part 1 of the below table and excludes those services identified in Part 2 of the below table:

| Part 1 - Eligible Services to claim Rebate | Part 2 - Services NOT eligible to claim Rebate |
|--|---|
| Supply and set-up of an Eligible Product by a Waterwise Garden Irrigator or Waterwise Irrigation Design Shop with education provided on correct (water efficient) settings. | Cost of an electrician for hardwiring a controller. |
| Hire of a Waterwise Garden Irrigator to educate the customer on how to use their existing, operational automatic irrigation controller efficiently, including checking settings and watering days. | Waterwise verge conversion (including the purchase of waterwise plants) or general garden landscaping. |
| Hire of a Waterwise Garden Irrigator to improve their irrigation system for increased water efficiencies including fixing any leaks, coverage improvement, replacement of existing sprinklers with waterwise alternatives, replacement/fix of faulty irrigation valves and educating the customer on the works carried out that increases water efficiency | Upgrading/replacement of irrigation equipment to non-waterwise alternatives. |
| | Purchase of new garden equipment including, for example, hoses and watering cans, or soil amender products such as fertilisers, mulch and wetting agents. |
| | Purchasing new plants or artificial turf. |
| | Services related to the supply, installation, maintenance or repair of a bore. |

- d. **Irrigation Australia** means Irrigation Australia Ltd (ABN 41 002 567 633);
- e. **Rebate** means this Waterwise Irrigation Rebate 2024/25;
- f. **Rebate Allocation** means a total of 2,000 Rebates;
- g. **Rebate Period** means the period from 1 September 2024 to 31 May 2025 (inclusive), or when the Rebate Allocation is reached, whichever occurs first;
- h. **Waterwise Garden Irrigator** means a person who is qualified to perform the services eligible for the Rebate and has been endorsed by Irrigation Australia; and
- i. **Waterwise Irrigation Design Shop** means specialist irrigation stores (endorsed by Irrigation Australia) focused on improving water efficiency in garden watering systems by raising the standard of design offered through education and compliance.

Eligibility for the Rebate

1. To qualify for the Rebate, your property must be a residential property in the metropolitan area (Perth and Peel) and you must be a customer of the Corporation.
2. The Rebate is only available on Eligible Products and Eligible Services purchased from Waterwise Irrigation Design Shops and Waterwise Garden Irrigators.
3. Customers can apply for the Rebate within the Rebate Period in accordance with conditions 10 to 16 below.
4. When booking a Waterwise Garden Irrigator to attend the property, the customer must inform the Waterwise Garden Irrigator (at the time of booking) that they intend to claim the Rebate. The customer must be at the property when the Waterwise Garden Irrigator attends to complete the work. The customer must also be at the property to sign and receive a service checklist from the Waterwise Garden Irrigator. In accordance with condition 10 below, the signed service checklist is required to claim the Rebate.
5. In determining whether customers purchased Eligible Products and Eligible Services within the Rebate Period, the Corporation will consider the date of the service checklist and the date of the tax invoice/receipt(s) evidencing payment.
6. Customers cannot claim a Rebate for Eligible Products or Eligible Services that have been purchased or commenced prior to 1 September 2024.
7. The Rebate cannot be claimed until the Eligible Product has been installed; or the Eligible Service has been completed by a Waterwise Garden Irrigator; and is operational at the property. The service checklist (which must be signed by both the Waterwise Garden Irrigator and the customer) will confirm this.
8. The customer must be at the property when the Waterwise Garden Irrigator is installing Eligible Products or providing Eligible Services to ensure that the customer receives information on irrigation system settings and other waterwise information and is able to acknowledge the works carried out that increase water efficiencies.
9. The service checklist must be signed by the Waterwise Garden Irrigator and the customer on the day the work is completed. Customers can not request a Waterwise Garden Irrigator to provide a service checklist retrospectively for any earlier work which may have been completed.

Claiming the Rebate

10. The Rebate can only be claimed by completing and submitting the application form found on the Corporation's website and must be accompanied by a copy of:
 - a. proof of purchase in the form of a copy of the paid tax invoice/receipt(s) issued by a Waterwise Irrigation Design Shop and/or a Waterwise Garden Irrigator detailing the Eligible Product and/or Eligible Service; and
 - b. the service checklist, which must be completed and signed by the Waterwise Garden Irrigator and the customer on the day that the Waterwise Garden Irrigator attends the customer's property to complete the work.
11. The Rebate can only be claimed once per Corporation account number. Where a customer owns or looks after multiple properties each with different Corporation account numbers, the Rebate will be available for a maximum of three (3) properties.
12. A Rebate of up to \$200 can only be claimed on Eligible Products and Eligible Services. The Rebate is for the cost paid for one (1) Eligible Product and/or Eligible Services capped at \$200. The Rebate does not cover costs incurred by customers if an electrician is required. The customer can both purchase an eligible controller and have irrigation efficiency work completed at the same time, however the maximum amount that can be received is \$200. Multiple claims cannot be made for the same Corporation account number in the same program year.

13. The Eligible Product(s) must be purchased and installed at the property by a Waterwise Garden Irrigator to claim the Rebate. The Rebate is not available for the cost of Eligible Product(s) alone. The Eligible Product(s) cannot be installed by anyone other than a Waterwise Garden Irrigator and cannot be installed by the customer.
14. The Rebate is non-transferable and is only valid during the Rebate Period.
15. Payments will be made by credit to the Corporation account number provided by the customer once the Rebate claims have been validated by the Corporation. Final decisions regarding Rebate eligibility will be made by the Corporation in its absolute discretion.
16. Work undertaken in conjunction with the Rebate may be audited by the Corporation or Irrigation Australia.

Liability and Warranty

17. The Corporation recommends the Eligible Products, Waterwise Irrigation Design Shops and the Waterwise Garden Irrigators but does not warrant or represent:
 - a. that the Eligible Products or Waterwise Garden Irrigators are suitable for a particular property;
 - b. that the Eligible Products are fit for purpose or will function in accordance with their specification;
 - c. any matter as to the performance or quality of the Waterwise Garden Irrigator; or
 - d. that any information or advice provided by persons from Waterwise Irrigation Design Shops will be accurate or reliable. For the avoidance of doubt, the customer is responsible for independently assessing and verifying the accuracy, reliability and/or quality of the information and/or advice provided.
18. The Corporation will not be liable for any damages, claims or loss whatsoever suffered as a result of the installation of an Eligible Product or the performance of an Eligible Service.
19. You acknowledge and agree that the relevant businesses (including, but not limited to, the Waterwise Irrigation Design Shop) that supplied the Eligible Products and/or the Eligible Services will be responsible for managing all aspects of customer service associated with the products and services, including by not limited to bookings, installations, warranty claims and complaints.

Privacy Statement

Personal information provided for the purposes of this Rebate will be collected, used, and disclosed in accordance with the Corporation's Privacy Policy. Details of this policy are available on our [Privacy Policy](#) page.