

Terms & conditions



Metro Showerhead Swap program

It's important that you read and understand the terms and conditions before removing your showerhead(s).

By participating in the Metro Showerhead Swap program, you have accepted the following terms and conditions:

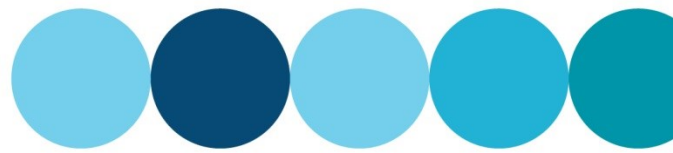
To be eligible for free replacement showerhead(s) under the Metro Showerhead Swap program:

1. You must occupy a residential property connected to Water Corporation scheme water in the Perth Metropolitan area; and
2. If you are a tenant, you and the landlord must agree to participate in the Metro Showerhead Swap program, which includes the replacement of the old showerhead(s) with showerhead(s) provided under the Metro Showerhead Swap program.

The process

3. You must complete the online form at watercorporation.com.au/metroshowerheadswap to register your details and confirm eligibility.
4. Once completed, you will receive an email from Water Corporation with your (or your landlord's) account number, how many showerheads you are swapping and the model of showerhead(s).
5. You must take your old showerhead(s) along with a hard copy or digital copy (on your phone) of your email to a Reece Plumbing store to exchange it for a new replacement showerhead(s), only while supplies last.
6. A maximum of two old showerheads can be swapped for two replacement showerheads for each household, only while supplies last.
7. At the point in time that your old showerhead is accepted by Reece Plumbing, the old showerhead becomes the property of the Water Corporation and cannot be returned to you.

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You are responsible for:

6. Removal of the old showerhead(s), including ensuring the removal of the old showerhead is compatible with existing systems, the wall fitting(s) and plumbing. If you are in any doubt or require assistance, we recommend that you ask a licensed plumber. You can find a list of licensed plumbers near you at <https://www.watercorporation.com.au/Waterwise/Waterwise-specialists>;
7. Installation of the replacement showerhead(s), including ensuring the installation is compatible with existing systems, the wall fitting(s) and plumbing. If you need assistance with installing the showerhead(s), we recommend you contact a licensed plumber; and
8. The condition, operation, maintenance, alteration, replacement and/or removal of the replacement showerhead.

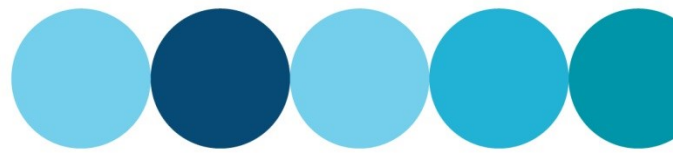
Water Corporation is not responsible for:

9. Removal of the old showerhead(s) or the installation of the replacement showerhead(s) or any costs, damage, loss or risk caused as a result;
10. The installation, maintenance, operation, alteration or replacement of the replacement showerhead; and/or
11. Any associated costs, loss or damage, incurred by participating in the Metro Showerhead Swap program.

Additional terms and conditions:

12. The Water Corporation provides no warranty regarding the condition, capability, performance or suitability of the replacement showerhead for whatever purpose you intend to use the new showerhead(s).
13. Reece Plumbing will act as a distribution point only for the showerhead(s) on behalf of the Water Corporation. Reece Plumbing bears no responsibility for any loss, damage or claim arising out of the Metro Showerhead Swap program, including any loss, damage or claims associated with the removal, installation, plumbing and/or manufacturer's warranties.

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14. For avoidance of doubt, Water Corporation is not the manufacturer of the showerheads provided under the Metro Showerhead Swap program and does not provide any warranty regarding the performance of the showerhead(s).
15. To obtain your warranty and/or if you experience any product faults with your new showerhead(s), you must contact the relevant manufacturer, directly.
 - a. If you have the Posh Solus Hi Rise shower or Mk3 handshower pictured below, you must contact Reece Plumbing Centre Myaree on (08) 9263 1510 or by visiting their website at www.reece.com.au. Please note the warranty for these showerhead models will be void if the showerhead is tampered with.



16. The Metro Showerhead Swap program will commence on 17 December 2020 and end on 31 May 2021 subject to stock availability.

Suitability of Showerheads:

17. The replacement showerheads provided under the Metro Showerhead Swap program are water efficient.
18. The replacement showerheads are not suitable for low pressure, gravity fed (in the roof), and some instantaneous or continuous supply hot water systems. It is your responsibility to ensure the compatibility of your existing hot water system with the replacement showerhead(s). If in doubt, we recommend contacting a licensed plumber for advice or help.