

Supporting local business during construction



Pipes for Perth – Pipes for East Fremantle

We are focused on improving the security and reliability of water supply to East Fremantle and the surrounding suburbs for decades to come.

We appreciate that during construction it can be disruptive to the local business community. Significant work is done to ensure these impacts are minimised as much as possible, but some disruption is unavoidable. The level of disruption will vary depending on the type and location of the business as well the type and length of time for construction activity.



How do we keep businesses informed?

We are committed to keeping you informed of the project as it progresses. Businesses can stay up to date through a range of channels.

- ✓ **A dedicated Community Engagement Advisor** who is available to answer queries in person, via phone 0455 670 038 or email pipesforeastfreo@watercorporation.com.au
- ✓ **Providing updates** through project newsletters, emails, letterbox drops and business visits.
- ✓ **Dedicated project website** search: Pipes for Perth East Fremantle.

Visit Fremantle



Thanks for shopping local



We're still open



How are we supporting local businesses?

Guiding Water Corporation's commitment to working with local businesses are key principles of Community, Connection and Support.

Our project team will be working closely with directly impacted business owners to understand your needs and minimise the impact of these disruptions while providing ongoing support.



COMMUNITY

Meeting with and collaborating with local government to understand the needs of the community.

Engaging with the Economic Development team and the Social Media team at the City of Melville to support the business community.

Pre-construction dilapidation surveys offered to building owners to gather a baseline of the property.



CONNECTION

Early engagement to understand business needs and early notification of works that will cause disruption.

Providing regular updates as the project progresses.

Retaining access to businesses during standard trading hours (where possible).

Proactive and responsive communication to enquiries received through email, phone and website.



SUPPORT

Business Continuity support - hosting an online business info session working with businesses on business continuity ideas.

Connecting businesses with the Small Business Development Corporation.

Collaborating with businesses on community engagement and activation initiatives to attract visitation to the precinct.

Promoting local businesses through custom signage and directional maps.

Who can I talk to for more information?

Project information: Contact Jacqui, Senior Community Engagement Advisor on 0455 670 038 or email pipesforeastfreo@watercorporation.com.au

Free advisory and support services: The Small Business Development Corporation (SBDC) is a State Government agency that provides free advice and low cost services to small business owners in Western Australia. 133 140 info@smallbusiness.wa.gov.au

Who do I report faults, emergencies or security issues to?

If you need to report a fault, emergency or security issue, call 13 13 75 (24 hours)