

# FIXED STANDPIPE TEMPORARY CLOSURES



## Important information about fixed standpipe availability

Fixed standpipes provide an essential source of water for customers who are remote from reticulated water schemes, amenities to communities by enabling local governments to maintain street trees and undertake minor building activities, and enable economic growth by supplying businesses that rely on carted water as an input to production.

In some instances, access to fixed standpipes may be restricted for a variety of reasons such as:

- **Short term supply issues** – When demand for water exceeds the town supply, Water Corporation may need to close fixed standpipes to maintain a reliable service of drinking water to its connected customers.
- **Maintenance** – Occasionally Water Corporation will need to close standpipes if maintenance to the scheme is required. This can be due to leaks, planned maintenance or scheme upgrades etc.
- **Fire** – Bushfires often damage critical water infrastructure and make fixed standpipes unavailable for use. While the Water Corporation will do everything possible to maintain scheme water supplies during a bushfire, it cannot be guaranteed and should not be relied upon as the primary source of water for firefighting purposes.

Closure of fixed standpipes is normally short term, and Water Corporation endeavours to provide notification to standpipe owners in advance of closure.

In some regions, an SMS Alert process is available to advise of standpipe closures, but any regular users of the service should check with their own local government to confirm availability and register.

If standpipes are unavailable, the public can approach the Department of Water and Environmental Regulation (DWER) to source alternative water sources.



For more information on standpipe closures, please contact:

Water Corporation on 13 13 85 or check our website  
[watercorporation.com.au/regional fixed standpipes](http://watercorporation.com.au/regional-fixed-standpipes)

Alternatively, contact your local Shire office.

Published February 2018