

# Wastewater Quality Policy

Water Corporation is committed to the responsible use and disposal of the products generated by our wastewater service to meet public health, environmental and social expectations and the corporate objectives and vision. These products are treated wastewater, recycled water, biosolids, greenhouse gas emissions (scope 1)<sup>1</sup> and residual wastes.

To achieve this, and in partnership with our stakeholders and relevant agencies, we will:



**Manage wastewater services**

Implement the "Wastewater Quality Framework" through existing and new Water Corporation processes.

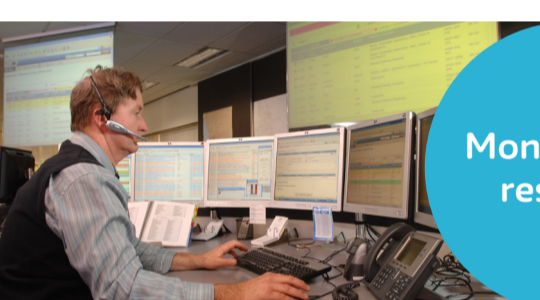
Progressively adopt a best-practice management and multi-barrier approach to manage wastewater risks from source to end point to ensure the quality of our wastewater products.



**Meet health and environmental standards**

Meet public health, environmental, social and corporate expectations in the management of wastewater services as detailed in agreements, licences, regulations and corporate standards.

Contribute to the development of wastewater regulations, guidelines, and other standards relevant to public health and the environment.



**Monitor and respond**

Routinely monitor our systems and use effective reporting mechanisms to provide relevant and timely information on our performance.

Use appropriate contingency planning and maintain incident response capability.



**Engage with stakeholders**

Maintain communication and partnerships with relevant agencies and users of wastewater products to continually improve public health and environmental outcomes.

Engage with employees, contractors, stakeholders and the community to inform them of relevant issues related to wastewater management and products and listen to their expectations.



**Improve our practices**

Continually improve our practices by assessing performance against corporate objectives and stakeholder expectations.

Participate in appropriate research and development activities to develop the necessary skills and knowledge to support the operation of the "Wastewater Quality Framework".

All Water Corporation employees, partners and contractors are responsible for understanding their role in implementing and continuously improving wastewater quality management and outcomes.

**Pat Donovan**  
Chief Executive Officer, Water Corporation

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<sup>1</sup> Scope 1 greenhouse gas emissions are the emissions released to the atmosphere as a direct result of an activity or series of activities at a facility level, as defined by the Clean Energy Regulator, Australia.

