



Drinking Water Quality Policy

Water Corporation is committed to effective management of its drinking water supplies to provide a safe, high-quality product that consistently meets the Australian Drinking Water Guidelines, customer and regulatory requirements, and the corporate objectives and vision.

To achieve this, and in partnership with our stakeholders and relevant agencies, we will:



Manage water

Manage water quality from water source to water meter and promote confidence in the supply of safe drinking water.

Incorporate the needs and expectations of our customers, stakeholders, regulators and employees into our planning.



Protect our sources

Strongly advocate source protection and the primacy of drinking water quality over other land uses.

Use a risk-based approach to identify and manage hazards and ensure appropriate barriers to protect water quality.



Protect water quality

Routinely monitor our systems and use effective reporting mechanisms to provide relevant and timely information on our performance.

Use appropriate contingency planning and maintain incident response capability.



Meet health standards

Meet the health-related requirements of the Australian Drinking Water Guidelines and work to progressively improve the aesthetic quality of water supplied to our customers.

Contribute to setting industry regulations and guidelines, and other standards relevant to public health and the water cycle.



Improve our practices

Continually improve our practices by assessing performance against corporate objectives and stakeholder expectations.

Participate in research and development activities to ensure we continually improve understanding and management of our drinking water supply systems.

The Corporation will implement and maintain a drinking water quality management system consistent with the Australian Drinking Water Guidelines to effectively manage the risks to drinking water quality.

All Water Corporation employees, partners and contractors are responsible for understanding their role in implementing and continuously improving drinking water quality management and outcomes.

Pat Donovan
Chief Executive Officer, Water Corporation

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